



Date Mailed: 04/28/21

1 Account Number: XXXXXX-XX-X



TOTAL AMOUNT DUE

Due after 5/18/2021, add late fee of

After 5/18/2021, Pay

TOTAL AMOUNT ENCLOSED

\$136.92

\$2.88

\$139.80

\$ _____

2



SAMPLE OKLAHOMA CUSTOMER
101 S SAMPLE DRIVE
ANYTOWN, OK 74339

3

Remit to:
LIBERTY
PO BOX 650689
DALLAS, TX 75265-0689

1529652653000000590000000059899

To speak to a Liberty Customer Service Representative or to pay your bill by phone, please dial 1-800-206-2300

Liberty (www.libertyutilities.com)
602 S Joplin Avenue
Joplin, MO 64801-2337

4

Account Number: XXXXXX-XX-X

Summary as of 04/27/2021:

5

Previous Bill	03/29/2021	\$76.43
Payment Received		(\$76.43) Thank you
Balance Forward		\$0.00
Electric	XXXXXX-XX-X	\$136.92 ***

6

TOTAL AMOUNT DUE

\$136.92

*** see Account Detail following message(s).

7

If you have a question or problem with billing or service or need help managing your charges with a delayed payment agreement, we welcome your call.

Historical usage information is available at no charge, upon request.

To use Liberty automated account information by phone, use the 11-digit location number on the back of your statement.

Pay your bill with a credit or debit card by phone by simply calling 800-206-2300. Pay your bill online at www.libertyutilities.com.

Choose the Pay Your Bill option and select Make Payment.

When making a payment, use the nine-digit account number on the front of your statement.

To report an electric outage, use the 11-digit location number on the back of your statement.

Project Help - - - Neighbors Helping Neighbors

- 1) Nine-digit account number needed to make a payment.
- 2) Customer and billing location information.
- 3) Company mailing address to remit payment. Information on additional payment methods can be found on the company website, www.libertyutilities.com.
- 4) Customer account number.
- 5) Previous balance, recent payments, and remaining balance.
- 6) Total amount due for current month – detailed explanation on customer charges can be found on the back of the bill.
- 7) This area has important messages from the company.

Account Detail

8	Location # XXXXXX-XX-XX For Electric Service at 101 S Sample Lane, Anytown, OK, 74339	Rate: RG-Residential
9	Read for: 12345678 From 03/23/21 to 04/23/21 (31 Days), Curr Read - 1000 Prev Read - 0, Totaling 1,000 kWh	
10	4/26/21 Customer Charge	1 x 14.11 \$14.11
11	4/26/21 Usage Charge	600KWH x .10659 \$63.95
	4/26/21 Usage Charge	400KWH x .07993 \$31.97
12	4/26/21 Fuel Charge	1000KWH x .024518 \$24.52
13	4/26/21 SWPP Transmission Charge	1000KWH x .0006 \$0.60
14	4/26/21 Franchise Fee	\$113.89 x .04 \$4.56
15	4/26/21 Tax Credit Rider	1000KWH x .00939 \$9.39 CR
	4/26/21 Annual Assessment Fee	1 x .26 \$0.26
16	4/26/21 Ottawa County Tax	\$118.71 x .0135 \$1.60
	4/26/21 Commerce City Tax	\$118.71 x .04 \$4.74
17	Current Months Charges	\$136.92
18	Billed Charges:	\$136.92

- 8) Service address - this is important for customers who have multiple accounts with Liberty.
- 9) Meter number, previous meter read, current meter read, and usage information.
- 10) Liberty service includes a fixed monthly customer charge, no matter how much electricity is used.
- 11) The usage charge is for the kilowatt hours (kWh) used by a customer. The charge for the summer season, June 16 through September 16, is \$0.11272 for the first 600 kWh and \$0.10065 for each kWh thereafter. The charge for the first 600 kWh used by a customer is \$0.10659 and \$0.07993 for each kWh thereafter in the winter season – September 17 through June 15.
- 12) The charge for the difference between fuel and purchased power costs established in the current rate structure and the actual fuel and purchased power costs incurred by the company. This rate changes twice a year. If fuel costs are less than what is established by the current rates, customers will see a credit in the Fuel Charge line. The cost includes no mark-up or profit for the company.
- 13) This charge covers the amount paid by the company to the Southwest Power Pool for the use of their transmission right-of-ways and the delivery of electricity to your home.
- 14) A contractual fee required for the company to use the city public right-of-ways.
- 15) The credit based on the Tax Cuts and Jobs Act tax reform of 2017.
- 16) Taxes, fees, and other assessments.
- 17) Total charges for the billing period.
- 18) The amount due from the customer by the due date.