

NOTICE OF PUBLIC HEARINGS IN LIBERTY’S WATER AND WASTEWATER RATE CASES

On March 13, 2024, Liberty Utilities (Missouri Water) LLC (“Liberty”) filed a general rate request with the Missouri Public Service Commission (“PSC”). Liberty has requested to increase its annual revenues by an additional \$7,990,089 in annual water revenues (130.37% increase) and an additional \$75,178 in annual wastewater revenues (2.2% increase). The Company is also proposing to consolidate its rates from 17 sets of water rates and 7 sets of wastewater rates into two sets of water rates and two sets of wastewater rates (Bolivar and non-Bolivar). Because of the variety of existing rates, specific impacts will differ by system. A chart showing rate impacts for each water and wastewater system may be found at the end of this Notice.

The PSC will ultimately determine what rate increase, if any, will result. Such rates would not be expected to be effective until early 2025.

Rates for Liberty were last implemented on December 8, 2018. Rates for the former customers of The Empire District Electric Company were last implemented on November 23, 2012. Some systems have not had new rates since they were acquired by Liberty.

Local Public Hearing Information

The PSC is holding public hearings where customers can ask questions and testify about Liberty’s rate request. Customers are encouraged to participate in the hearings.

Each hearing is divided into two parts. In the first part, you may ask questions of Liberty, the Missouri Office of the Public Counsel (“Public Counsel”), and the PSC Staff. The PSC Commissioners and the regulatory law judge will not attend the informal question and answer session. Your questions and the answers provided will not be part of the evidence the PSC reviews. In the second part, PSC Commissioners and a regulatory law judge will be present, and you may testify as part of the official record of the case.

Six in-person public hearings are scheduled:

In-Person Public Hearings						
Date	Location	Start Time		Date	Location	Start Time
September 16	City Hall Board Room 300 Hoven Dr. Pacific, MO 63069	6:00 p.m.		September 24	Washington County Library Large Meeting Room 235 E High Street Potosi, MO 63664	Noon
September 19	American Legion Hall 1424 W Broadway St Bolivar, MO 65613	Noon		September 25	City Hall Council Chambers 110 Maddux St., Ste. 200 Branson, MO 65616	6:00 p.m.
September 19	American Legion Hall 1424 W Broadway St Bolivar, MO 65613	6:00 p.m.		September 26	Osage Centre Room 1AB 1625 N. Kingshighway Cape Girardeau, MO 63701	6:00 p.m.

Anyone is welcome to attend the in-person local public hearings at the addresses and times listed above. There are also two virtual public hearing options:

Virtual Public Hearings		
Date	Dial-In Information	Start Time
September 17	Dial 1-855-718-6621 Access Code: 2631 797 0347 Password: 0104	6:00 p.m.
September 27	Dial 1-855-718-6621 Access Code: 2633 036 0237 Password: 0104	Noon

To attend a virtual local public hearing by telephone, at the time of the hearing call the number listed in the table above, listen to the prompt and enter the corresponding meeting number listed above followed by # (pound/hashtag symbol). If prompted for a password, enter the corresponding password listed above. To attend a virtual local public hearing by WebEx video (internet), visit the website www.webex.com. You can also download the Cisco WebEx meetings application on your mobile device, laptop, desktop, or tablet prior to the hearing and join the meeting at the hearing time by entering the corresponding meeting number and password listed above.

To facilitate an orderly presentation that can be preserved for the record, members of the public who wish to participate in the WebEx question-and-answer session or make comment to the Commission during a WebEx hearing shall register by calling 800-392-4211 by 5:00 p.m. the day before the virtual hearing.

Any individuals needing special accommodations to participate in the hearings should contact the PSC at least **ten days prior to the hearing** at one of the following numbers: Consumer Services Hotline 1-800-392-4211 or TDD Hotline 1-800-829-7541.

Additional Ways to Provide Comments and Feedback

If you are unable to attend a public hearing, or if you would like to make written comments or receive additional information, you may contact the PSC directly at:

Missouri Public Service Commission
P.O. Box 360
Jefferson City, Missouri 65102
Telephone: (800) 392-4211
Email: pscinfo@psc.mo.gov

In addition, you may provide comments or request additional information from the Public Counsel, a state agency tasked with representing the interests of the public in proceedings before the PSC, by contacting the Public Counsel directly at:

Office of the Public Counsel
P.O. Box 2230
Jefferson City, Missouri 65102
Telephone: (866) 922-2959 (toll free) or (573) 751-4857
Email: opcservice@opc.mo.gov

Comments may also be submitted electronically using the PSC's Electronic Filing Information System ("EFIS") at https://psc.mo.gov/General/Submit_Comments. From this webpage, click on "Submit comments" under the heading "Submit Comments in Writing." When submitting comments please reference File No. WR-2024-0104.

All documents filed as part of the rate review can be found on the PSC's EFIS at psc.mo.gov/general/efis, click on "Docket Sheet" under the heading "EFIS Shortcuts," and enter Case No. WR-2024-0104.

Rate Impact Table

Approximate monthly water bill impact for the average Liberty residential customer using 5,000 gallons of water per month. Your bill will vary depending on your usage.				
Water	Current Rates	Proposed Rates	Bill Impact	
Holiday Hills Resort	\$ 61.05	\$ 83.34	\$	22.29
Timber Creek Resort	\$ 61.05	\$ 83.34	\$	22.29
Ozark Mountain Resort	\$ 61.05	\$ 83.34	\$	22.29
Noel	\$ 39.26	\$ 74.93	\$	35.67
KMB - Cedar Hills Estates, Crestview Acres, High Ridge Manor, Hillshine Community, Lakewood Hills, Town of Scotsdale, Warren Woods Subdivision	\$ 64.39	\$ 74.93	\$	10.54
Midland - Hidden Meadows Subdivision	\$ 33.04	\$ 74.93	\$	41.89
Bileyu Ridge Subdivision	\$ 35.02	\$ 74.93	\$	39.91
Moore Bend Subdivision	\$ 79.68	\$ 74.93	\$	(4.75)
Riverfork Ranch Subdivision	\$ 31.96	\$ 74.93	\$	42.97
Taney County - Venice on the Lake, Lakeway Village	\$ 40.70	\$ 74.93	\$	34.23
Valley Woods Subdivision	\$ 31.57	\$ 74.93	\$	43.36
Franklin County - Lake St. Clair	\$ 18.75	\$ 74.93	\$	56.18
Empire - Aurora, Marionville, Verona	\$ 34.43	\$ 74.93	\$	40.50
Lakeland Heights	\$ 32.39	\$ 74.93	\$	42.54
Whispering Hills	\$ 24.36	\$ 74.93	\$	50.57
Oakbrier Estates	\$ 25.24	\$ 74.93	\$	49.69
Bolivar	\$ 29.23	\$ 67.63	\$	38.40
Wastewater rate request based on current rules and regulatory requirements. Rates are a flat monthly fee except where noted.				
Wastewater	Current Rates	Proposed Rates	Bill Impact	
KMB - Cape Rock Village	\$ 46.21	\$ 118.67	\$	72.46
Valley Woods Subdivision	\$ 42.16	\$ 118.67	\$	76.51
Savers Farm	\$ 46.21	\$ 118.67	\$	72.46
RD Sewer - Western Heights Subdivision, Ecology Acres Subdivision, Unincorporated area of Stoddard County	\$ 34.36	\$ 118.67	\$	84.31
Bolivar* based on usage of approximately 5,000 gallons per month which will vary depending on your usage	\$ 41.19	\$ 37.73	\$	(3.46)
Timber Creek Resort	No residential customers			
Ozark Mountain Resort	No residential customers			
Liberty is proposing an alternative wastewater rate request that would help minimize the impact on customer bills. If approved by regulators, this would take the place of the wastewater rate request based on current rules and regulatory requirements. Rates are a flat monthly fee except where noted.				
Wastewater	Current Rates	Alternative Proposed Rates	Bill Impact	
KMB - Cape Rock Village	\$ 46.21	\$ 74.05	\$	27.84
Valley Woods Subdivision	\$ 42.16	\$ 74.05	\$	31.89
Savers Farm	\$ 46.21	\$ 74.05	\$	27.84
RD Sewer - Western Heights Subdivision, Ecology Acres Subdivision, Unincorporated area of Stoddard County	\$ 34.36	\$ 74.05	\$	39.69
Bolivar* based on usage of approximately 5,000 gallons per month which will vary depending on your usage	\$ 41.19	\$ 43.59	\$	2.40