



Date Mailed: 04/12/21

1 Account Number: XXXXXX-XX-X



TOTAL AMOUNT DUE

Due after 4/27/2021, add late fee of
After 4/27/2021, Pay


\$133.87

\$0.00

\$133.87

TOTAL AMOUNT ENCLOSED

\$ _____

2 
SAMPLE ARKANSAS CUSTOMER
100 SAMPLE CT
ANYTOWN, AR 72736

3 Remit to:
LIBERTY
PO BOX 650689
DALLAS, TX 75265-0689

1529652653000000590000000059899

To speak to a Liberty Customer Service Representative or to pay your bill by phone, please dial 1-800-206-2300

Liberty (www.libertyutilities.com)
602 S Joplin Avenue
Joplin, MO 64801-2337

4 Account Number: XXXXXX-XX-X

Summary as of 04/09/2021:

5	Previous Bill	03/10/21		\$75.67
	Payment Received	03/25/21	Check	(\$75.67) Thank you
	Balance Forward			\$0.00
	Electric		XXXXXX-XX-X	\$133.87 ***
6	TOTAL AMOUNT DUE			\$133.87

*** see Account Detail following message(s).

7 If you have a question or problem with billing or service or need help managing your charges with a delayed payment agreement, we welcome your call.

To assist customers who may be facing financial hardship during the COVID-19 public health emergency, Liberty has temporarily suspended service disconnections for non-payment. Please visit www.libertyutilities.com for more information.

Pay your bill with a credit or debit card by phone by simply calling 800-206-2300. Pay your bill online at www.libertyutilities.com.

Choose the Pay Your Bill option and select Make Payment.

To report an electric outage, use the 11-digit location number on the back of your statement.

Project Help - - - Neighbors Helping Neighbors

-
- 1) Nine-digit account number needed to make a payment.
 - 2) Customer and billing location information.
 - 3) Company mailing address to remit payment. Information on additional payment methods can be found on the company website, www.libertyutilities.com.
 - 4) Customer account number.
 - 5) Previous balance, recent payments, and remaining balance.
 - 6) Total amount due for current month – detailed explanation on customer charges can be found on the back of the bill.
 - 7) This area has important messages from the company.

Account Detail

8	Location # XXXXXX-XX-XX	For Electric Service at 100 Sample Court, Anytown, AR 72736	Rate: RG-Residential
9	Read for: F07124406 From 03/08/21 to 04/08/21 (31 Days), Curr Read - 2396 Prev Read - 1396, Totaling 1,000 Kwh		
10	4/8/21	Customer Charge	1 x 11.04 \$11.04
11	4/8/21	Usage Charge	600KWH x .07591 \$45.55
	4/8/21	Usage Charge	400KWH x .06402 \$25.61
12	4/8/21	Tax Cuts and Jobs Act	\$82.26 x .0434 \$3.57 CR
13	4/8/21	Transmission Cost Recover	1000KWH x .00325 \$3.25
14	4/8/21	Energy Cost Recovery	1000KWH x .02392 \$23.92
15	4/8/21	Energy Efficiency Recovery	1000KWH x .00263 \$2.63
16	4/8/21	Environmental Recovery	1000KWH x .00409 \$4.09
17	4/8/21	Riverton Rider	1000KWH x .00503 \$5.03
18	4/8/21	Franchise Fee	\$117.55 x .04 \$4.70
	4/8/21	Benton County Tax	\$122.25 x .01 \$1.22
	4/8/21	Arkansas State Tax	\$122.25 x .065 \$7.96
	4/8/21	Gravette City Tax	\$122.25 x .02 \$2.44
		19 Current Months Charges	\$133.87
		20 Billed Charges:	\$133.87

- 8) Service address - this is important for customers who have multiple accounts with Liberty.
- 9) Meter number, previous meter read, current meter read, and usage information.
- 10) Liberty service includes a fixed monthly customer charge, no matter how much electricity is used.
- 11) The usage charge is for the kilowatt hours (kwh) used by a customer. The charge for the summer season, June 16 through September 16, is \$0.07673 for the first 600 kwh and \$0.08109 for each kwh thereafter. The charge for the first 600 kwh used by a customer is \$0.07591 and \$0.06402 for each kwh thereafter in the winter season – September 17 through June 15.
- 12) This credit is the result of a Arkansas rate decrease stemming from the Tax Cuts and Jobs Act of 2017.
- 13) Liberty’s transmission cost recovery charge collects the Arkansas customer’s portion of specific Southwest Power Pool (SPP) transmission fees billed to Liberty. This charge is reviewed and adjusted on a yearly basis.
- 14) The charge for the total fuel and purchased power costs incurred by Liberty. This rate changes once a year. The cost includes no mark-up or profit for Liberty.
- 15) The charge to recover the cost of energy efficiency programs in Arkansas run by Liberty. This fee is reviewed and adjusted on an annual basis to reflect actual costs of these programs.
- 16) Costs associated with environmental facilities installed at the existing power plant.
- 17) Costs associated with environmental upgrades to the Riverton Power Plant.
- 18) A contractual fee required for the company to use the city public right-of-ways.
- 19) Total charges for the billing period.
- 20) The amount due from the customer by the due date.