



Date Mailed: 04/28/21

1 Account Number: XXXXXX-XX-X



TOTAL AMOUNT DUE

Due after 5/19/2021, add late fee of
After 5/19/2021, Pay

\$178.75

\$3.94

\$182.69

TOTAL AMOUNT ENCLOSED

\$ _____

2



FIRST LAST
PO BOX 123
ANYTOWN, MO 64081

3

Remit to:
LIBERTY
PO BOX 650689
DALLAS, TX 75265-0689

1529652653000000590000000059899

To speak to a Liberty Customer Service Representative or to pay your bill by phone, please dial 1-800-206-2300

Liberty (www.libertyutilities.com)
602 S Joplin Avenue
Joplin, MO 64801-2337

4

Account Number: XXXXXX-XX-X

Summary as of 04/27/2021:

5

Previous Bill	03/24/2021	\$150.00
Payment Received		(\$150.00) Thank you
Balance Forward		\$0.00
Water	XXXXXX-XX-X	\$41.28 ***
Electric	XXXXXX-XX-X	137.47

6

TOTAL AMOUNT DUE

\$178.75

*** see Account Detail following message(s).

7

If you have a question or problem with billing or service or need help managing your charges with a delayed payment agreement, we welcome your call.

To use Liberty's automated account information by phone, use the 11-digit location number on the back of your statement.

Pay your bill with a credit or debit card by phone by simply calling 800-206-2300. Pay your bill online at www.libertyutilities.com.

Choose the Pay Your Bill option and select Make Payment.

When making a payment, use the nine-digit account number on the front of your statement.

To report an electric outage, use the 11-digit location number on the back of your statement.

Project Help - - - Neighbors Helping Neighbors

Liberty is proud to provide you with quality drinking water. To view the current year's Water Quality Report, visit <http://dnr.mo.gov/ccr/MO5010577.pdf>. For a paper copy please call us at 800-206-2300.

- 1) Nine-digit account number needed to make a payment.
- 2) Customer and billing location information.
- 3) Company mailing address to remit payment. Information on additional payment methods can be found on the company website, www.libertyutilities.com.
- 4) Customer account number.
- 5) Previous balance, recent payments, and remaining balance.
- 6) Total amount due for current month – detailed explanation on customer charges can be found on the back of the bill.
- 7) This area has important messages from the company.

Account Detail

8	Location# XXXXXX-XX-X	9 For Water Service at 200 Sample Avenue, Anytown, MO, 64801	Rate: WA-Water
10	Read for: 12345678 From 03/11/21 to 04/12/21 (32 Days), Curr Read - 47942 Prev Read - 42942, Totaling 5,000 K Gal		
11	4/12/21	Meter Charge-5/8 inch	1 x 23.86 \$23.86
12	4/12/21	Usage Charge	5000GALLONS x .00308 \$15.40
15	4/12/21	Franchise Fee	\$39.26 x .02 \$0.79
16	4/12/21	McDonald County Tax	\$39.26 x .015 \$0.59
	4/12/21	Noel City Tax	\$39.26 x .01625 \$0.64
		17 Current Months Charges:	\$41.28
			Billed Charges: \$41.28
8	Location# XXXXXX-XX-X	9 For Electric Service at 200 Sample Avenue, Anytown, MO, 64801	Rate: RG-Residential
10	Read for: 12345678 From 03/24/21 to 04/23/21 (30 Days), Curr Read - 6095 Prev Read - 5095, Totaling 1,000 Kwh		
11	4/26/21	Customer Charge	1 x 13.00 \$13.00
12	4/26/21	Usage Charge	600KWH x .12535 \$75.21
	4/26/21	Usage Charge	400KWH x .10093 \$40.37
13	4/26/21	Energy Efficiency Program Cost	1000KWH x .00045 \$0.45
14	4/26/21	Fuel Charge	1000KWH x .0019 \$1.90 CR
15	4/26/21	Franchise Fee	\$127.13 x .05 \$6.36
16	4/26/21	McDonald County Tax	\$127.13 x .015 \$1.91
	4/26/21	Noel City Tax	\$127.13 x .01625 \$2.07
		17 Current Months Charges:	\$137.47
			18 Billed Charges: \$137.47

- 8) 11-digit location number to report outages or to use automated account information by phone.
- 9) Service address - this is important for customers who have multiple accounts.
- 10) Meter number, previous meter read, current meter read, and usage information.
- 11) Liberty service includes a fixed monthly customer charge, no matter how much water or electric is used.
- 12) The usage charge is for kilowatt hours (Kwh) used by a customer. The charge for each Kwh used by a customer from June 16 through September 16 is \$0.107 per Kwh. The charge for the other eight months of the year is \$0.107 per Kwh for the first 600Kwh and \$0.0871 for each Kwh thereafter. The usage charge is for the thousands of gallons used by a customer. The charge is \$4.30 per one thousand gallons used.
- 13) The charge for programs assisting with energy efficiency promotion and education.
- 14) The charge for the difference between fuel and purchased power costs established in the current rate structure and the actual fuel and purchased power costs incurred by the company. This rate changes twice a year. If fuel costs are less than what is established by the current rates, customers will see a credit in the Fuel Charge line. The cost includes no mark-up or profit for the company.
- 15) Customer's portion of the costs for fire hydrants within their community.
- 16) Taxes, fees and other assessments.
- 17) Total charges for the billing period.
- 18) The amount due from the customer by the due date.