



TOTAL AMOUNT DUEDue after 5/24/2021, add late fee of After 5/24/2021, Pay

TOTAL AMOUNT ENCLOSED

\$80.34 \$0.86 \$81.20

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To speak to a Liberty Customer Service Representative or to pay your bill by phone, please dial 1-800-206-2300

Liberty (www.libertyutilities.com) 602 S Joplin Avenue Joplin, MO 64801-2337 4 Account Number: XXXXXX-XX-X

Summary as of 04/27/2021:

Previous Bill
Payment Received
Balance Forward
Gas

03/24/2021

\$91.61 (\$91.61) Thank you

\$0.00

XXXXXX-XX-X \$80.34 ***



TOTAL AMOUNT DUE

\$80.34

*** see Account Detail following message(s).

old If you smell natural gas or suspect a gas leak, leave the premises immediately and call Liberty Utilities at 800-406-9220.

Make natural gas safety a priority.

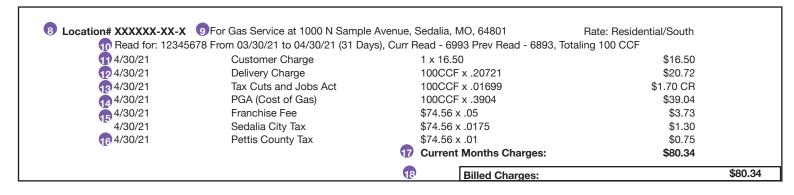
To use Liberty automated account information by phone, use the 11-digit location number on the back of your statement.

When making a payment, use the nine-digit account number on the front of your statement.

Pay your bill with a credit or debit card by phone by simply calling 800-424-0427. Pay your bill online at www.libertyutilities.com. Choose the Pay Your Bill option and select Make Payment.

Project Help - - - Neighbors Helping Neighbors

- 1) Nine-digit account number needed to make a payment.
- Customer and billing location information.
- Company mailing address to remit payment. Information on additional payment methods can be found on the company website, www.libertyutilities.com.
- 4) Customer account number.
- 5) Previous balance, recent payments, and remaining balance.
- 6) Total amount due for current month detailed explanation on customer charges can be found on the back of the bill.
- 7) This area has important messages from the company.



- 8) 11-digit location number to report outages or to use automated account information by phone.
- 9) Service address this is important for customers who have multiple accounts.
- 10) Meter number, previous meter read, current meter read, and usage information.
- 11) Liberty service includes a fixed monthly customer charge, no matter how much natural gas is used.
- 12) Delivery Charge
- 13) The credit based on the Tax Cuts and Jobs Act tax reform of 2017.
- 14) PGA Cost of Gas
- 15) A contractual fee required for the company to use the city public right-of-ways.
- 16) Taxes, fees, and other assessments.
- 17) Total charges for the billing period.
- **18)** The amount due from the customer by the due date.