



Date Mailed: 07/26/2022

1 Account Number: 000011-11-0



**TOTAL AMOUNT DUE**

Due 8/16/22, add late fee of  
After 8/16/22, Pay

**\$197.23**

\$0.49

\$197.72

**TOTAL AMOUNT ENCLOSED**

\$ \_\_\_\_\_

2   
JOHN A. CUSTOMER  
101 MAIN STREET  
ANYWHERE, MO 11111

3 Remit to:  
LIBERTY  
PO BOX 650689  
DALLAS, TX 75265-0689

1294820394000000880000000088441

To speak to a Liberty Customer Service Representative or to pay your bill by phone, please dial 1-800-206-2300

Liberty ([www.libertyenergyandwater.com](http://www.libertyenergyandwater.com))  
602 S Joplin Avenue  
Joplin, MO 64801-2337

4 Account Number: 000011-11-0

**Summary as of 07/25/2022:**

5	Previous Bill	06/23/2022	\$83.22
	Payment Received		\$0.00
	Balance Forward		\$83.22
	Electric	000011-11-001	\$114.01 ***
6	<b>TOTAL AMOUNT DUE</b>		<b>\$197.23</b>

7 If you have a question or problem with billing or service or need help managing your charges with a delayed payment agreement, we welcome your call.

Visit our website for more information about available assistance programs and to view helpful information about your bill. Go to [libertyenergyandwater.com](http://libertyenergyandwater.com), choose your community, and then select the Customer Service tab to access information related to Understanding your Bill and Financial Help. Visit <https://www.mohousingresources.com/safhr> to learn more about SAFHR programs.

We've improved your My Account experience! Visit us online or download the Liberty My Account mobile app to make payments, view usage, and set email and text notifications for billing and outages. Learn more at <https://central.libertyutilities.com/all/new-my-account.html>

To use Liberty's automated account information by phone, use the 11-digit location number on the back of your statement.

Pay your bill with a credit or debit card by phone by simply calling 800-206-2300. Pay your bill online at [libertyenergyandwater.com](http://libertyenergyandwater.com). Choose the Pay Your Bill option and select Make Payment.

When making a payment, use the nine-digit account number on the front of your statement.

To report an electric outage, use the 11-digit location number on the back of your statement.

\*\*\* see Account Detail following message(s).

- 1) Nine-digit account number needed to make a payment.
- 2) Customer and mailing address information.
- 3) Liberty mailing address to remit payment. Information on additional payment methods can be found on the company's website, [libertyenergyandwater.com](http://libertyenergyandwater.com).
- 4) Customer account number.
- 5) Previous balance, recent payments, and remaining balance.
- 6) Total amount due for current month – detailed explanation on customer charges can be found on the back of the bill.
- 7) This area has important messages from the company.

Account Detail

<b>8</b>	<b>Location # 000011-11-001</b>	<b>9</b>	For Electric Service at 101 Main Street, Anywhere, MO 11111	Rate: TC-RG Time Choice
<b>10</b>	Read for: 00118237 From 06/17/22 to 07/18/22 (31 Days), Curr Read - 14999 Prev Read - 14322, Totaling 677 Kwh Off Peak Usage Curr Read - 500 Prev Read - 0, Totaling 500 Kwh			
<b>11</b>	7/19/22	Customer Charge	1 x 13.00	\$13.00
<b>12</b>	7/19/22	Usage Charge	600kwh x .14031	\$84.19
<b>13</b>	7/19/22	Usage Charge	77kwh x .14031	\$10.80
<b>14</b>	7/19/22	Off Peak Credit	500kwh x .02	\$10.00 CR
<b>15</b>	7/19/22	Energy Efficiency Program Cost	677kwh x .00028	\$0.19
<b>16</b>	7/19/22	Energy Eff Invest Cost	677kwh x .00087	\$0.59
<b>17</b>	7/19/22	Fuel Charge	677kwh x .01297	\$8.78
<b>18</b>	7/19/22	Franchise Fee	\$107.55 x .05	\$5.38
<b>18</b>	7/19/22	Anywhere County Tax	\$107.55 x .01	\$1.08
<b>19</b>	<b>Current Months Charges:</b>			<b>\$114.01</b>
<b>20</b>	<b>Billed Charges:</b>			<b>\$114.01</b>

- 8) 11-digit location number to report outages or to use automated account information by phone.
- 9) Service address - this is important for customers who have multiple accounts with the company.
- 10) Meter number, previous meter read, current meter read, and usage information.
- 11) The Customer Charge is a fixed monthly charge to cover costs to meter and bill your account and provide customer service.
- 12) The Usage Charge is for the kilowatt hours (kWh) used by a customer. The charge for each kWh used from June 16 through October 15 is \$0.14031 per kWh. For the remaining 8 months of the year the first 600 kWh used are charged the rate of \$0.14031 and \$0.11651 for each kWh thereafter.
- 13) The Off Peak Credit is a 2-cent credit per kWh of energy used during off-peak hours, 10 p.m. to 6 a.m. daily.
- 14) The cost to provide programs for customers to improve the energy efficiency of their homes and businesses.
- 15) The Energy Efficiency Investment Cost is for the recovery of costs associated with delivering and administering the MEEIA energy efficiency programs, which help customers lower their energy consumption and improve the quality of their homes.
- 16) The charge for the difference between fuel and purchased power costs established in the current rate structure and the actual fuel and purchased power costs incurred by the company. This rate changes twice a year. If fuel costs are less than what is established by the current rates, customers will see a credit in the Fuel Charge line. The cost includes no mark-up or profit for the company.
- 17) A contractual fee required for the company to use the city public right-of-ways.
- 18) Taxes, fees, and other assessments.
- 19) Total charges for the billing period.
- 20) The amount due from the customer by the due date.