

## Account Information

Customer Name: **ABC COMPANY**  
Service Address: 123 ANY STREET, ANYTOWN AR 72768  
Account Number: 200012345678



### What do I owe?

# \$3,636.98

Payment will be drafted on the due date

### When is it due?

# Apr 22, 2024

Previous Balance	\$	0.00
Payment(s) Received as of 04/10/2024	\$	0.00
<b>Balance Forward</b>	<b>\$</b>	<b>0.00</b>

SUMMARY OF CHARGES	POINT OF DELIVERY ID		
Electric	12180333	\$	2,294.62
Electric	12195465	\$	1,342.36
<b>TOTAL CHARGES</b>		<b>\$</b>	<b>3,636.98</b>

## Important messages from Liberty

**ELECTRIC EMERGENCIES:** For electric emergencies, or to report power outages, call 1-800-206-2300

Pay online at LibertyEnergyandWater.com, or return this portion with your payment. Please include your account number on your check and make payable to Liberty Utilities.



**Account Number:** 200012345678  
**Service Address:** 123 ANY STREET  
**Bill Date:** 10-APR-2024  
**Due Date:** 22-APR-2024

**\$3,636.98\***  
Amount Due

Amount Enclosed

\*Payment will be drafted on the due date

Please check box and see reverse for:  Assistance Donation

ABC COMPANY  
123 ANY STREET  
ANYTOWN AR 72768

**REMIT TO:**  
LIBERTY  
P.O. BOX XXXXX  
ANYTOWN AR XXXXX-XXXX

32052000132448640001234567

energy and water for life

Go green and sign up for paperless billing today! Online access gives you the ability to make payments, set up autopay and activate useful email or text notifications about your usage.



## Explanation of Regulations and Policies

For additional information please visit [www.LibertyEnergyandWater.com](http://www.LibertyEnergyandWater.com).

### Understanding Your Bill

#### Customer Charge:

A fixed monthly charge to cover costs to meter and bill your account and provide customer service.

#### Due Date/Late Charge:

Please pay your bill by the due date to avoid a late charge.

#### Energy Cost Rate:

This is the net fuel and purchased energy cost projected beginning April 1 of each year together with a true up adjustment. The charge includes no mark-up or profit for Liberty.

#### Franchise Fee:

This fee is a tax levied by local municipalities that Liberty collects and passes on to those respective cities. Applicable state and local taxes are also charged.

#### Meter Read Date:

This is typically the day before the start of the billing period.

#### Multiplier:

Converts the metered unit of measure to the standard billing unit of measure, where applicable.

#### Prorated Bill:

If applicable, we will adjust, or prorate, the charges on bills with more or less than the standard days of service.

#### Rate Code:

This code represents the rate used to calculate your bill.

#### Read Type:

If we are unable to read your meter, we will estimate your usage for the month.

#### Taxes:

This section summarizes state and local taxes, including city franchise tax, if applicable.

#### Units:

kWh= Kilowatt Hour

#### Usage Charge

The portion billed for the kilowatt hours of electricity used.



## Other Information

### General Correspondence

Please remember to include your name, 12-digit account number, service address, mailing address and phone number including the area code, on any correspondence to us. Contact us if you have had a change in mailing address or name, or you may be billed even after a move.

#### Mail to:

Liberty  
P.O. Box 127  
Joplin, MO 64802

#### Email to:

[customerservice@Libertyutilities.com](mailto:customerservice@Libertyutilities.com)

### Glossary of Terms

For a definition of the additional billing terms, please visit: [www.libertyenergyandwater.com](http://www.libertyenergyandwater.com)

### Dispute Resolution

Liberty is regulated by the Arkansas Public Service Commission (PSC). Customers can contact the PSC at:

#### Arkansas Public Service Commission:

P.O. Box 400, 1000 Center Street  
Little Rock, AR 72203  
1-800-482-1164/ [www.apsc.arkansas.gov](http://www.apsc.arkansas.gov)

### Employee Identification

All Liberty service employees are uniformed and wear identification badges with the company logo, employee picture, and name. Please verify the badge or call us to confirm employee identification.



## Important Information

#### Customer Care and Emergency:

800-206-2300

#### Call before you Dig:

8-1-1

#### Website:

[www.LibertyEnergyandWater.com](http://www.LibertyEnergyandWater.com)

#### Social Media:

Facebook: @LibertyUtilitiesCentral

X: @PlugIntoLiberty

Youtube: @liberty-centralregion718

## Payment Options



### EFT (Automatic) Payments

Pay your bill automatically from your bank account.



### Online

[www.LibertyEnergyandWater.com](http://www.LibertyEnergyandWater.com)



### Phone

800-206-2300



### Mail Payments

Liberty - AR  
P.O. Box 75652  
Chicago, IL 60675-5652



### In Person

Visit [LibertyEnergyandWater.com](http://LibertyEnergyandWater.com) for our office locations or authorized payment centers.

## Billing Programs

### Budget Billing (Formerly Average Payment Plan "APP")

Allows you to spread out payments over the year, avoiding high and low fluctuations in your monthly bill. The statement will also show the difference between Budget Billing and Actual Charges to Date otherwise known as Settlement Amount.

### Installment Plan

An extended payment plan where past-due bills may be paid in installments over a specific time period. The Statement will also show the Remaining Installment Plan amount to be billed.

### Project Help Energy Assistance Program

Project Help is an assistance program created to meet emergency energy-related expenses of the elderly and/or customers with disabilities. Project Help is funded through voluntary donations. Visit our website for more information and to sign up for the program. All donations are tax deductible.

### Thank you for sharing with those in need in your community.

Please choose an amount to be billed monthly on your Liberty Statement.

\$1 \_\_\_ \$5 \_\_\_ \$10 \_\_\_ \$20 \_\_\_ Other \_\_\_ One-Time Contribution \_\_\_

**Account Activity for Your Electric Service from 03/08/2024 - 04/08/2024**

Rate: General Power Service (Schedule GP)

Next Scheduled Meter Read Date: 05/08/2024

Point of Delivery ID: 00000000000012345678



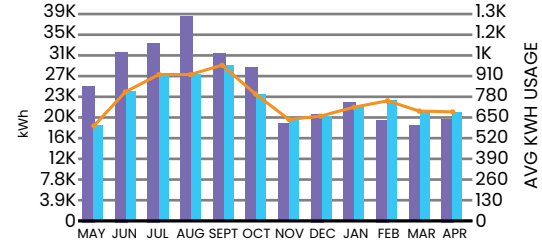
Meter Number	Read Type	Service Days	Billing Period	Current	Previous	KWH Used	Multiplier	Usage
EEF07123456	Actual	32	3/8/24 - 4/8/24	13157.861	12901	256.861	80	20,548.880 kWh
EEF07123456	Actual	32	3/8/24 - 4/8/24					62.080 kW

**What am I paying for?**

**Additional messages**

Previous Balance	\$	0.00
Payment(s) Received as of 04/10/2024	\$	0.00
<b>Balance Forward</b>	<b>\$</b>	<b>0.00</b>

**Your Monthly Electricity Use At a Glance**



**Current Charges**

ELECTRICITY CHARGES	QUANTITY USED	COST PER UNIT		
Customer Charge			\$	68.00
Usage Charge	9,312.0000 KWH	\$ 0.044700	\$	416.25
Usage Charge	11,236.8800 KWH	\$ 0.026900	\$	302.27
Energy Cost Rate	5,137.2800 KWH	\$ 0.010250	\$	52.66
Energy Cost Rate	15,411.6000 KWH	\$ 0.046310	\$	713.71
Energy Efficiency Recovery	20,548.8800 KWH	\$ 0.000490	\$	10.07
Demand Charge	62.0800 KW	\$ 8.138400	\$	505.23
Transmission Cost Recovery	62.0800 KW	\$ 1.068570	\$	66.34
<b>TOTAL ELECTRICITY CHARGES</b>			<b>\$</b>	<b>2,134.53</b>
<b>TAX CHARGES</b>				
State of AR Sales Tax   \$2,134.53 @ 6.5%			\$	138.74
County of Benton   \$2,134.53 @ 1%			\$	21.35
<b>TOTAL TAX CHARGES</b>			<b>\$</b>	<b>160.09</b>
<b>TOTAL CURRENT CHARGES</b>			<b>\$</b>	<b>2,294.62</b>

**Volume of Electricity Used (kWh)**

- Prior 12 Months
- Current 12 Months
- Avg Daily kWh Usage

April is National Safe Digging month. Remember - whether you're planting a tree, adding a fence, or changing your landscaping, you must always call 811 in advance of digging. Dig Safe: It's free; it's safe; it's the law. For more information, visit [www.call811.com](http://www.call811.com).

**Total Amount Due**

**\$ 3,636.98**

**Account Activity for Your Electric Service from 03/08/2024 - 04/08/2024**

**Rate:** General Power Service (Schedule GP)

**Next Scheduled Meter Read Date:** 05/08/2024

**Point of Delivery ID:** 00000000000087654321



Meter Number	Read Type	Service Days	Billing Period	Current	Previous	KWH Used	Multiplier	Usage
EEF87654321	Actual	32	3/8/24 - 4/8/24	6518.46	6418	100.46	80	8,036.800 kWh
EEF87654321	Actual	32	3/8/24 - 4/8/24					56.240 kW

**What am I paying for?**

**Additional messages**

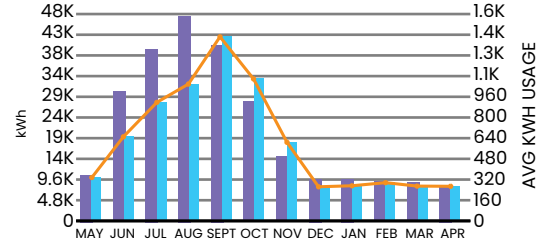
**Current Charges**

ELECTRICITY CHARGES	QUANTITY USED	COST PER UNIT		
Customer Charge			\$	68.00
Usage Charge	8,036.8000 KWH	\$ 0.044700	\$	359.24
Energy Cost Rate	6,027.6000 KWH	\$ 0.046310	\$	279.14
Energy Cost Rate	2,009.2000 KWH	\$ 0.010250	\$	20.59
Energy Efficiency Recovery	8,036.8000 KWH	\$ 0.000490	\$	3.94
Demand Charge	56.2400 KW	\$ 8.138400	\$	457.70
Transmission Cost Recovery	56.2400 KW	\$ 1.068570	\$	60.10
<b>TOTAL ELECTRICITY CHARGES</b>			<b>\$</b>	<b>1,248.71</b>
<b>TAX CHARGES</b>				
State of AR Sales Tax   \$1,248.71 @ 6.5%			\$	81.16
County of Benton   \$1,248.71 @ 1%			\$	12.49
<b>TOTAL TAX CHARGES</b>			<b>\$</b>	<b>93.65</b>
<b>TOTAL CURRENT CHARGES</b>			<b>\$</b>	<b>1,342.36</b>

**Total Amount Due**

**\$ 3,636.98**

**Your Monthly Electricity Use At a Glance**



Volume of Electricity Used (kWh)

- Prior 12 Months
- Current 12 Months
- Avg Daily kWh Usage

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