

Account Information

Customer Name: ABC COMPANY
Service Address: 123 ANY STREET, ANYTOWN OK 74363
Account Number: 200012345678



What do I owe?

\$164.76

How much did I use?

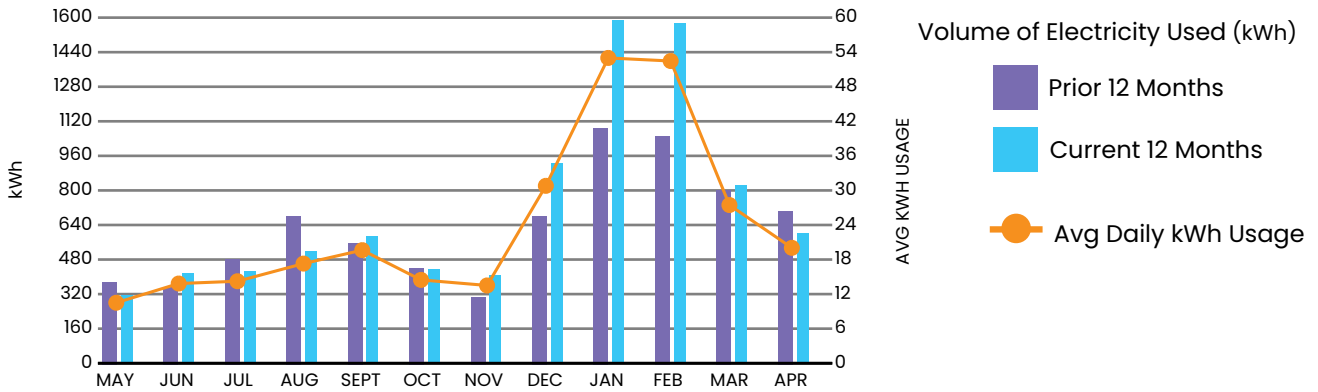
601

kWh

When is it due?

Apr 30, 2024

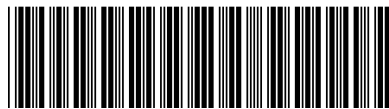
Your Monthly Electricity Use At a Glance



Important messages from Liberty

ELECTRIC EMERGENCIES: For electric emergencies, or to report power outages, call 1-800-206-2300

Pay online at LibertyEnergyandWater.com, or return this portion with your payment. Please include your account number on your check and make payable to Liberty Utilities.



Account Number: 200012345678
Service Address: 123 ANY STREET
Bill Date: 10-APR-2024
Due Date: 30-APR-2024

\$164.76
Amount Due

Amount Enclosed

Please check box and see reverse for: Assistance Donation

ABC COMPANY
123 ANY STREET
ANYTOWN OK 74363

REMIT TO:
LIBERTY
P.O. BOX XXXXX
ANYTOWN OK XXXXX-XXXX

32042000113374960000123456

energy and water for life

Go green and sign up for paperless billing today! Online access gives you the ability to make payments, set up autopay and activate useful email or text notifications about your usage.



Explanation of Regulations and Policies

For additional information please visit www.LibertyEnergyandWater.com.

Understanding Your Bill

Customer Charge:

A fixed monthly charge to cover costs to meter and bill your account and provide customer service.

Due Date/Late Charge:

Please pay your bill by the due date to avoid a late charge.

Franchise Fee:

This fee is a tax levied by local municipalities that Liberty collects and passes on to those respective cities. Applicable state and local taxes are also charged.

Fuel Adjustment Rider:

This charge includes the cost of purchased power and fuel burned at the Company's generating plants. The charges per kilowatt-hour for energy billed under the Company's tariffs subject to this Rider and are adjusted monthly. The charge includes no mark-up or profit for Liberty.

Meter Read Date:

This is typically the day before the start of the billing period.

Multiplier:

Converts the metered unit of measure to the standard billing unit of measure, where applicable.

Prorated Bill:

If applicable, we will adjust, or prorate, the charges on bills with more or less than the standard days of service.

Rate Code:

This code represents the rate used to calculate your bill.

Read Type:

If we are unable to read your meter, we will estimate your usage for the month.

Taxes:

This section summarizes state and local taxes, including city franchise tax, if applicable.

Units:

kWh= Kilowatt Hour

Usage Charge

The portion billed for the kilowatt hours of electricity used.



Other Information

General Correspondence

Please remember to include your name, 12-digit account number, service address, mailing address and phone number including the area code, on any correspondence to us. Contact us if you have had a change in mailing address or name, or you may be billed even after a move.

Mail to:

Liberty
P.O. Box 127
Joplin, MO 64802

Email to:

customerservice@Libertyutilities.com

Glossary of Terms

For a definition of the additional billing terms, please visit: www.libertyenergyandwater.com

Dispute Resolution

Liberty is regulated by the Oklahoma Corporation Commission (OCC). Customers can contact the OCC at:

Oklahoma Corporation Commission:

P.O. Box 52000
Oklahoma City, OK 73152-2000
1-800-522-8154 / www.oklahoma.gov/occ

Employee Identification

All Liberty service employees are uniformed and wear identification badges with the company logo, employee picture, and name. Please verify the badge or call us to confirm employee identification.



Important Information

Customer Care and Emergency:

800-206-2300

Call before you Dig:

8-1-1

Website:

www.LibertyEnergyandWater.com

Social Media:

Facebook: @LibertyUtilitiesCentral

X: @PlugIntoLiberty

Youtube: @liberty-centralregion718

Payment Options



EFT (Automatic) Payments

Pay your bill automatically from your bank account.



Online

www.LibertyEnergyandWater.com



Phone

800-206-2300



Mail Payments

Liberty - OK
P.O. Box 661081
Grapevine, TX 75266-1081



In Person

Visit LibertyEnergyandWater.com for our office locations or authorized payment centers.

Billing Programs

Budget Billing (Formerly Average Payment Plan "APP")

Allows you to spread out payments over the year, avoiding high and low fluctuations in your monthly bill. The statement will also show the difference between Budget Billing and Actual Charges to Date otherwise known as Settlement Amount.

Installment Plan

An extended payment plan where past-due bills may be paid in installments over a specific time period. The Statement will also show the Remaining Installment Plan amount to be billed.

Project Help Energy Assistance Program

Project Help is an assistance program created to meet emergency energy-related expenses of the elderly and/or customers with disabilities. Project Help is funded through voluntary donations. Visit our website for more information and to sign up for the program. All donations are tax deductible.

Thank you for sharing with those in need in your community.

Please choose an amount to be billed monthly on your Liberty Statement.

\$1 ___ \$5 ___ \$10 ___ \$20 ___ Other ___ One-Time Contribution ___

Account Activity for Your Electric Service from 03/08/2024 - 04/08/2024

Rate: Commercial Service (Schedule CB)

Next Scheduled Meter Read Date: 05/08/2024

Point of Delivery ID: 00000000000012345678



Meter Number	Read Type	Service Days	Billing Period	Current	Previous	KWH Used	Multiplier	Usage
EEF12345678	Actual	32	3/8/24 - 4/8/24	18977.741	18377	600.741	1	600.741

What am I paying for?

Additional messages

Previous Balance	\$	-1.69
Payment(s) Received as of 04/10/2024	\$	-150.00
Balance Forward	\$	-151.69

April is National Safe Digging month. Remember - whether you're planting a tree, adding a fence, or changing your landscaping, you must always call 811 in advance of digging. Dig Safe: It's free; it's safe; it's the law. For more information, visit www.call811.com.

Current Charges

ELECTRICITY CHARGES	QUANTITY USED	COST PER KWH		
Customer Charge			\$	22.51
Usage Charges	600.7410 KWH	\$ 0.164440	\$	98.79
Fuel Adjustment Rider	600.7410 KWH	\$ 0.036627	\$	22.00
Storm URI	600.7410 KWH	\$ 0.004220	\$	2.54
Transmission Cost Recovery	600.7410 KWH	\$ 0.001440	\$	0.87
Annual Assessment			\$	0.43
TOTAL ELECTRICITY CHARGES			\$	147.14
MISCELLANEOUS CHARGES AND CREDITS				
Security Deposit Interest			\$	-0.12
Security Deposit			\$	150.00
TOTAL MISC. CHARGES AND CREDITS			\$	149.88
TAX CHARGES				
Franchise Fee \$147.14 @ 4.000%			\$	5.89
State of OK Sales Tax \$153.03 @ 4.5%			\$	6.89
County of Ottawa \$153.03 @ 1.35%			\$	2.06
City of Fairland \$153.03 @ 3%			\$	4.59
TOTAL TAX CHARGES			\$	19.43
TOTAL CURRENT CHARGES			\$	316.45

Total Amount Due

\$ 164.76

Security Deposit Held	\$	150.00
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