

Account Information

Customer Name: JANE DOE
Service Address: 123 ANY STREET, ANYTOWN KS 66725
Account Number: 20001234567



What do I owe?

\$162.25

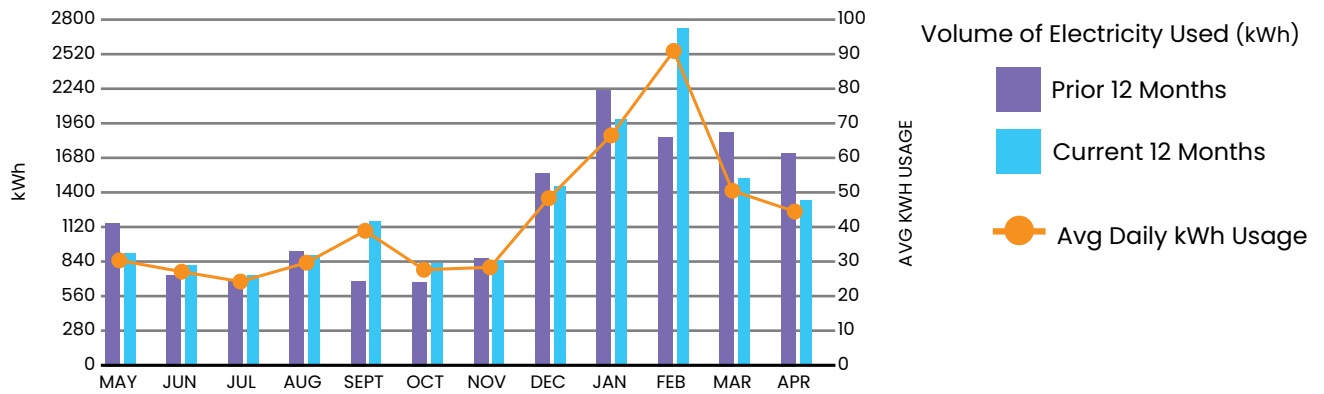
How much did I use?

1,334
kWh

When is it due?

May 6, 2024

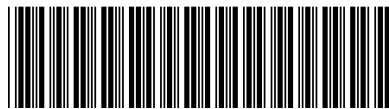
Your Monthly Electricity Use At a Glance



Important messages from Liberty

ELECTRIC EMERGENCIES: For electric emergencies, or to report power outages, call 1-800-206-2300

Pay online at LibertyEnergyandWater.com, or return this portion with your payment. Please include your account number on your check and make payable to Liberty Utilities.



Account Number: 20001234567
Service Address: 123 ANY STREET
Bill Date: 10-APR-2024
Due Date: 06-MAY-2024

\$162.25
Amount Due

Amount Enclosed

Please check box and see reverse for: Assistance Donation

JANE DOE
123 ANY STREET
ANYTOWN KS 66725

REMIT TO:
LIBERTY
P.O. BOX XXXXX
ANYTOWN KS XXXX-XXXX

32012000109912440000123456

energy and water for life

Go green and sign up for paperless billing today! Online access gives you the ability to make payments, set up autopay and activate useful email or text notifications about your usage.



Explanation of Regulations and Policies

For additional information please visit www.LibertyEnergyandWater.com.

Understanding Your Bill

Customer Charge:

A fixed monthly charge to cover costs to meter and bill your account and provide customers service.

Due Date/Late Charge:

Please pay your bill by the due date to avoid a late charge.

Energy Cost Adjustment:

This is the net fuel and purchased energy during the current month. The monthly charge is adjusted by a cumulative over or under-recovery factor. The charge includes no mark-up or profit for Liberty.

Franchise Fee:

This fee is a tax levied by local municipalities that Liberty collects and passes on to those respective cities. Applicable state and local taxes are also charged.

Meter Read Date:

This is typically the day before the start of the billing period.

Multiplier:

Converts the metered unit of measure to the standard billing unit of measure, where applicable.

Prorated Bill:

If applicable, we will adjust, or prorate, the charges on bills with more or less than the standard days of service.

Rate Code:

This code represents the rate used to calculate your bill.

Read Type:

If we are unable to read your meter, we will estimate your usage for the month.

Taxes:

This section summarizes state and local taxes, including city franchise tax, if applicable.

Units:

kWh= Kilowatt Hour

Usage Charge

The portion billed for the kilowatt hours of electricity used.



Other Information

General Correspondence

Please remember to include your name, 12-digit account number, service address, mailing address and phone number including the area code, on any correspondence to us. Contact us if you have had a change in mailing address or name, or you may be billed even after a move.

Mail to:

Liberty
P.O. Box 127
Joplin, MO 64802

Email to:

customerservice@Libertyutilities.com

Glossary of Terms

For a definition of the additional billing terms, please visit: www.libertyenergyandwater.com

Dispute Resolution

Liberty is regulated by the Kansas Corporation Commission (KCC). Customers can contact the KCC at:

Kansas Corporation Commission:
1500 SW Arrowhead Road
Topeka, KS 66604-4027
1-800-662-0027 / www.kcc.ks.gov

Employee Identification

All Liberty service employees are uniformed and wear identification badges with the company logo, employee picture, and name. Please verify the badge or call us to confirm employee identification.

Rate and Deposit Policies

Written summaries of Liberty's electric rates and deposit policy for Kansas customers are available. If you would like to receive this information, please call our customer care team at 800-206-2300 or visit our website at www.libertyenergyandwater.com.



Important Information

Customer Care and Emergency:

800-206-2300

Call before you Dig:

8-1-1

Website:

www.LibertyEnergyandWater.com

Social Media:

Facebook: @LibertyUtilitiesCentral

X: @PlugIntoLiberty

Youtube: @liberty-centralregion718

Payment Options



EFT (Automatic) Payments

Pay your bill automatically from your bank account.



Online

www.LibertyEnergyandWater.com



Phone

800-206-2300



Mail Payments

Liberty - KS
P.O. Box 75659
Chicago, IL 60675-5659



In Person

Visit LibertyEnergyandWater.com for our office locations or authorized payment centers.

Billing Programs

Budget Billing (Formerly Average Payment Plan "APP")

Allows you to spread out payments over the year, avoiding high and low fluctuations in your monthly bill. The statement will also show the difference between Budget Billing and Actual Charges to Date otherwise known as Settlement Amount.

Installment Plan

An extended payment plan where past-due bills may be paid in installments over a specific time period. The Statement will also show the Remaining Installment Plan amount to be billed.

Project Help Energy Assistance Program

Project Help is an assistance program created to meet emergency energy-related expenses of the elderly and/or customers with disabilities. Project Help is funded through voluntary donations. Visit our website for more information and to sign up for the program. All donations are tax deductible.

Thank you for sharing with those in need in your community.

Please choose an amount to be billed monthly on your Liberty Statement.

\$1 ___ \$5 ___ \$10 ___ \$20 ___ Other ___ One-Time Contribution ___

Account Activity for Your Electric Service from 03/02/2024 - 04/02/2024

Rate: Residential Total Electric Service (Schedule RH)

Next Scheduled Meter Read Date: 05/02/2024

Point of Delivery ID: 00000000000012345678



Meter Number	Read Type	Service Days	Billing Period	Current	Previous	KWH Used	Multiplier	Usage
EEF12345678	Actual	32	3/2/24 - 4/2/24	45577.42	44243	1334.42	1	1,334.420

What am I paying for?

Additional messages

Previous Balance	\$	0.00
Payment(s) Received as of 04/10/2024	\$	0.00
Balance Forward	\$	0.00

April is National Safe Digging month. Remember - whether you're planting a tree, adding a fence, or changing your landscaping, you must always call 811 in advance of digging. Dig Safe: It's free; it's safe; it's the law. For more information, visit www.call811.com.

Current Charges

ELECTRICITY CHARGES	QUANTITY USED	COST PER KWH		
Customer Charge			\$	14.25
Usage Charge	1,334.4200 KWH	\$ 0.054610	\$	72.87
Winter Storm URI Recovery	1,334.4200 KWH	\$ 0.005730	\$	7.65
Energy Cost Adjustment	1,334.4200 KWH	\$ 0.026640	\$	35.55
TDC Rider	1,334.4200 KWH	\$ 0.020340	\$	27.14
Ad Valorem Charge	1,334.4200 KWH	\$ 0.001790	\$	2.39
TOTAL ELECTRICITY CHARGES			\$	159.85
TAX CHARGES				
County of Cherokee \$159.85 @ 1.5%			\$	2.40
TOTAL TAX CHARGES			\$	2.40
TOTAL CURRENT CHARGES			\$	162.25

Total Amount Due

\$ 162.25