



Arkansas Electric Residential Rebate Program Application

Liberty is offering a rebate to our Arkansas electric customers on the purchase of energy-saving heating and cooling equipment.

Some rebates include:

- **\$350 – \$750** for Central Air Conditioner
 - **\$150 – \$500** for Heat Pump Ductless Mini-Splits
 - **\$450 – \$850** for Air Source Heat Pump (ASHP)
 - **\$550** for Ground Source Heat Pump (GSHP)
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Rebate Information

1. Once you have purchased and had your equipment installed, please submit a completed, signed Rebate Program Application form (below), a copy of the Contractor invoice including equipment model numbers to verify purchase and installation, and a copy of your current Liberty bill. Please keep a copy for your records. The required documents may be sent to energy.efficiency@libertyutilities.com or mailed to: Liberty Efficiency 9750 Washburn Road, Downey, California 90241
 2. Liberty will contact you once your submission has been reviewed and approved.
 3. If approved, a check may take 6-8 weeks to be processed and mailed.
 4. Customers may apply for a rebate for the same equipment type once every 10 years. Equipment replacements installed after the 10-year period are eligible for a new rebate, subject to all current program requirements.
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Eligibility

- Equipment must be installed in customer's name at address listed on Liberty bill.
- Include a recent copy of Liberty bill (under customer's name and address listed).
- Provide a copy of the Contractor Invoice including equipment model numbers to verify purchase and installation.
- **Note:** SEER refers to the equipment's Seasonal Energy Efficiency Ratio, a measure of its energy efficiency. To receive a rebate, all heating and cooling equipment must be Air-Conditioning, Heating and Refrigeration Institute (AHRI) rated.



Arkansas Electric Residential Rebate Program Application Form

Customer Name _____

Phone _____ Email _____

Service Address _____
(Street, City, State, Zip)

Payee Name _____
(if different than Customer Name)

Mailing Address _____
(if different from Service Address)

How did you hear about this program?

☐ Newsletter ☐ Email ☐ Digital Advertisement ☐ Liberty Employee
☐ Postcard ☐ Social Media ☐ Family/Friend

Approximate age of home
or building where
equipment
is installed: _____

Please check the rebate and include the quantity of the rebate you are applying for.

Check	Qty.	Equipment Type	Seasonal Energy Efficiency Ratio	Rebate
		Central Air Conditioner (New/Replace)	SEER 16, EER 13	\$350
		Central Air Conditioner (New/Replace)	SEER 17, EER 13	\$450
		Central Air Conditioner (New/Replace)	SEER 18, EER 13	\$550
		Central Air Conditioner (New/Replace)	SEER 19, EER 13	\$650
		Central Air Conditioner (New/Replace)	SEER 20, EER 13	\$750
		Heat Pump Ductless Mini-Splits (New/Replace)	SEER 16, EER 13, HSPF 9	\$150
		Heat Pump Ductless Mini-Splits (New/Replace)	SEER 17, EER 13, HSPF 9.5	\$225
		Heat Pump Ductless Mini-Splits (New/Replace)	SEER 18, EER 13, HSPF 10	\$350
		Heat Pump Ductless Mini-Splits (New/Replace)	SEER 19, EER 13, HSPF 10	\$425
		Heat Pump Ductless Mini-Splits (New/Replace)	SEER 20, EER 13, HSPF 10	\$500
		Air Source Heat Pump (ASHP) (New/Replace)	SEER 16, EER 13, HSPF 9	\$450
		Air Source Heat Pump (ASHP) (New/Replace)	SEER 17, EER 13, HSPF 9.5	\$550
		Air Source Heat Pump (ASHP) (New/Replace)	SEER 18, EER 13, HSPF 10	\$650
		Air Source Heat Pump (ASHP) (New/Replace)	SEER 19, EER 13, HSPF 10	\$750
		Air Source Heat Pump (ASHP) (New/Replace)	SEER 20, EER 13, HSPF 10	\$850
		Ground Source Heat Pump (GSHP)+ (New/Replace)	EER > 17.1	\$550

New Equipment Information

Manufacturer: _____

Serial Number: _____ Model Number: _____

Old Equipment Information

Manufacturer: _____ SEER Rating: _____

Serial Number: _____ Model Number: _____

Proof of New Equipment Installation

Installer Name: _____

Installer Address: _____

Installer Signature: _____ Date Installed: _____

Must print and sign before mailing

Customer Signature _____ Date _____

By signing, the customer acknowledges having read and understood the terms and conditions of Liberty's Electric Residential Rebate Program. The customer certifies that all the information provided is true and correct and that the products for which the customer is requesting a rebate meet the requirements of the program.



Terms and Conditions

1. Customer Eligibility

You must be a residential electric customer of Liberty (AR Only) with a valid account number to qualify. Only equipment purchases and installations made between January 1, 2026 and December 31, 2026 are eligible for Rebate. Rebates are available on a first-come, first-served basis and are subject to change at any time without notice. Equipment must be installed by a licensed heating or plumbing contractor at the customer's address listed on the Rebate Form. All installations must conform to all applicable codes and be installed in accordance with all Rebate Program Guidelines. Rebate Form must be filled out complete, signed and accompanied by dated receipts or invoices, and received by January 31, 2027.

2. Installation Verification

Prior to honoring any rebate, the Program reserves the right to conduct an on-site verification that the equipment has been installed according to Program Guidelines and is in operation. This site visit, and all aspects related to this site visit, are conducted solely for such purpose. The site visit is not a safety review, nor is it intended for any other purpose.

3. When Will I Receive My Rebate?

Pending approval, we will process and mail the rebate within six to eight weeks of receipt of the properly completed and signed application.

4. No Warranties

The Program and the Vendor do not endorse, guarantee, or warrant any particular contractor, manufacturer, or product installation. The Program and the Vendor do not make any representation of any kind regarding the results to be achieved by the equipment or the adequacy or safety of such equipment. The Program is not responsible for any damage that may be caused by or arise out of an installation of any equipment, whether self-installed by the customer or installed by a contractor.

5. Changes To High

Liberty's Electric Residential Rebate Program — The Program is subject to change without prior notice, and rebate offers may increase or decrease at any time. Tax Liability — Participants of the Program may be subject to tax liability for the value of goods and services received through the Program pursuant to state or federal income tax codes.

6. No Tax Liability To The Program And Rebate Administrator —

The Program and the Rebate Administrator are not responsible for any tax liability which may be imposed as a result of receipt of the rebates provided by the utility to the customer. Liability and Release — As part of the consideration for participating in the Program, participant hereby releases and shall indemnify, hold harmless, and defend the Program, its member utilities, and the Rebate Administrator from any and all claims, losses, harm, costs, liabilities, damages, and expenses (including attorneys' fees) of any nature whatsoever arising directly or indirectly out of or in connection with the installation of high-efficiency equipment at the premises or any material and labor required for such installation.

7. Changes To Rebate Amount

The Program will provide Rebates for approved equipment up to the Rebate amount indicated in this application. Projects greater than ten (10) units require pre-approval from the Program for Rebate funds to be reserved. Pre-approval can be obtained by contacting energyefficiency@libertyutilities.com. Maximum Rebate amount cannot exceed the purchase price.

8. Where Can I Find A Contractor To Install The Equipment?

Refer to the ENERGY STAR® website at www.energystar.gov for tips on how to find the right contractor, and visit www.whitepages.com for a complete list of licensed plumbers or heating contractors that specialize in gas heating and water heating systems.

9. Payments Assignable To A Third Party

(a) The Customer may request that the incentive be paid directly to a third party by so indicating in the Program Application. Notification of third-party payment will be sent to the Customer ("Account Holder") upon submission. (b) If no payment choice is made, the Company will send the incentive payment directly to the Customer ("Account Holder") at the address indicated in the Program Application.

10. Incentive Amounts

The Company will provide incentives for approved equipment, equal to the incentive amount indicated in the Company's Program literature and within the Program application. Rebates are not available on refurbished or used equipment. The Company reserves the right to change its incentive amounts in addition to negotiating a lower incentive amount on a per-unit basis in the case of multiple installations at the same site. The incentive may not exceed the installed cost of the equipment. The Company will not provide incentives that are more than 50% of the cost of the equipment and installation and will limit the incentive amounts per project at the discretion of the Program Administrator.

11. By Your Signature And Acceptance of Energy-Efficiency Incentive(s)

You acknowledge that the data collected through the use of wireless-enabled thermostat may be shared with your electric and/or gas distribution company.

12. Electric Benefits

Other than gas savings realized by Customer, Customer agrees that Program Administrator has the unilateral right to apply for any credits or payments resulting from the Program or equipment. Such credits and payments include, but are not limited to: (a) ISO-NE capacity payments, (b) other electric or natural gas capacity and avoided cost payments or credits, (c) environmental credits, and (d) payments from demand response programs. Customer further agrees Customer will not file for such payments or credits either directly or indirectly, and will not consent to any other third party's right to such payments or credits. This right is irrevocable for the life of the equipment unless the Program Administrator provides written consent. Participants who receive equipment incentives through another energy efficiency program offered by the participating utilities are not eligible to receive incentives directly through this Program for the same equipment.