

Safety

Preparing for an Emergency

Liberty encourages customers to prepare for severe weather and emergency conditions by having an emergency plan and additional supplies on hand.



Emergency Preparedness



If a family member is medically dependent upon electricity or is elderly, make sure to have arrangements in place to maintain their health and safety if the power goes out.



Always have on hand a first-aid kit and essential medications, a battery-powered radio, a flashlight and extra batteries, canned food and a can opener, and bottled water (at least one gallon per person per day).

Downed Powerline Safety



If a person or object is in contact with a power line, do not touch the person, object, or line. The electric current could flow through to you. Call 911 and Liberty Utilities at 1-800-206-2300 immediately.



If your vehicle comes into contact with a power line, stay inside. Warn others not to approach the vehicle or attempt to touch the vehicle or line.

Winter Outage Tips



Never use gasoline or other flammable liquids to start or quicken a fire. Always keep a screen around an open flame, and don't close the damper while ashes are still hot.



If the indoor temperature drops to 55° F or below, open faucets slightly so they constantly drip to prevent water pipes from freezing.



Gather in a central room where there is an alternative heat source such as a fireplace.



Make sure each family member has a warm coat, gloves, and hat. Dress in loose layers of clothing.



Questions? Visit [LibertyUtilities.com](https://www.LibertyUtilities.com)