

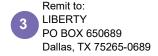
TOTAL AMOUNT Due 11/23/21, after add late fee of After 11/23/21, Pay

\$48.26 \$4.83 \$53.09

**TOTAL AMOUNT ENCLOSED** 







650689 1984203398 0000004826 0000005309 4

## To speak to a Liberty Customer Service Representative or to pay your bill by phone, please dial 1-800-206-2300

Liberty (www.libertyenergyandwater.com) 602 S Joplin Avenue Joplin, MO 64801-2337

Account Number: XXXXXX-XX-X

## Summary as of 11/01/2021:

Previous Bill Payment Received **Balance Forward** Wastewater

09/28/2021

\$0.00 \$0.00

\$0.00 XXXXXX-XX-XXX

\$48.26\*\*\*



TOTAL AMOUNT DUE

\$48.26

We've improved your My Account experience! Visit us online or download the Liberty My Account mobile app to make payments, view usage, and set email and text notifications for billing and outages. Learn more at https://central.libertyutilities.com/all/new-my-account.html

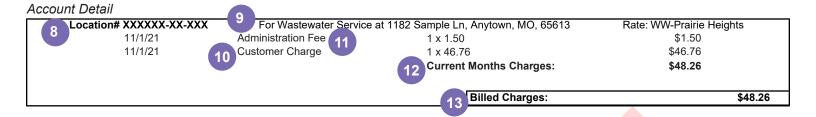
To use Liberty's automated account information by phone, use the 11-digit location number on the back of your statement.

Pay your bill with a credit or debit card by phone by simply calling 800-206-2300. Pay your bill online at www.libertyutilities.com. Choose the Pay Your Bill option and select Make Payment.

When making a payment, use the nine-digit account number on the front of your statement.

\*\*\* see Account Detail following message(s).

- 1) Nine-digit account number needed to make a payment.
- 2) Customer and billing location information.
- 3) Company mailing address to remit payment. Information on additional payment methods can be found on the company website, www.libertyenergyandwater.com.
- 4) Customer account number.
- 5) Previous balance, recent payments, and remaining balance.
- 6) Total amount due for current month detailed explanation on customer charges can be found on the back of the bill.
- 7) This area has important messages from the company.



- 8) 11-digit location number to report outages or to use automated account information by phone.
- 9) Service address this is important for customers who have multiple accounts.
- 10) The fixed customer charge is the amount collected on behalf of the Prairie Heights Sewer District.
- 11) This fee is the amount Liberty keeps to process the monthly bill for Prairie Heights customers.
- 12) Total charges for the billing period, per account.
- 13) The amount due from the customer by the due date, for each account.