



Date Mailed: 11/01/2021
 Account Number: XXXXXX-XX-X

1

TOTAL AMOUNT

Due 11/22/21, after add late fee of
 After 11/22/21, Pay

\$206.54

\$10.78

\$217.32

TOTAL AMOUNT ENCLOSED

\$ _____

2

SAMPLE CUSTOMER 1
 1004 E SAMPLE PL
 ANYTOWN, MO 65613

3

Remit to:
 LIBERTY
 PO BOX 650689
 Dallas, TX 75265-0689

650689 1956643845 0000020654 0000021732 9

To speak to a Liberty Customer Service Representative or to pay your bill by phone, please dial 1-800-206-2300

Liberty (www.libertyenergyandwater.com)
 602 S Joplin Avenue
 Joplin, MO 64801-2337

4

Account Number: XXXXXX-XX-X

Summary as of 10/29/2021:

5	Previous Bill	09/30/2021	\$0.00
	Payment Received		\$0.00
	Balance Forward		\$0.00
	Wastewater	XXXXXX-XX-XXX	\$30.67***
	Electric	XXXXXX-XX-XXX	\$156.81***
	Water	XXXXXX-XX-XXX	\$19.06***
6	TOTAL AMOUNT DUE		\$206.54

7

If you have a question or problem with billing or service or need help managing your charges with a delayed payment agreement, we welcome your call.

We've improved your My Account experience! Visit us online or download the Liberty My Account mobile app to make payments, view usage, and set email and text notifications for billing and outages. Learn more at <https://central.libertyutilities.com/all/new-my-account.html>

To use Liberty's automated account information by phone, use the 11-digit location number on the back of your statement.

Pay your bill with a credit or debit card by phone by simply calling 800-206-2300. Pay your bill online at www.libertyenergyandwater.com. Choose the Pay Your Bill option and select Make Payment.

When making a payment, use the nine-digit account number on the front of your statement.

To report an electric outage, use the 11-digit location number on the back of your statement.

*** see Account Detail following message(s).

- 1) Nine-digit account number needed to make a payment.
- 2) Customer and billing location information.
- 3) Company mailing address to remit payment. Information on additional payment methods can be found on the company website, www.libertyenergyandwater.com.
- 4) Customer account number.
- 5) Previous balance, recent payments, and remaining balance.
- 6) Total amount due for current month – detailed explanation on customer charges can be found on the back of the bill.
- 7) This area has important messages from the company.

Account Detail

8	Location#	9	For Wastewater Service at 1004 E Sample Place, Anytown, MO, 65613	Rate: WW-Bolivar
	10/28/21		Customer Charge	1 x 30.03 \$30.03
	10/28/21		Usage Charge	2000GALLONS x .00 \$0.00
	10/28/21		Usage Charge	120GALLONS x .00532 \$0.64
			Current Months Charges:	\$30.67
			Billed Charges:	\$30.67
	Location#		For Electric Service at 1004 E Sample Place, Anytown, MO, 65613	Rate: RG-Residential
10	Read for: F07106950		From 09/24/21 to 10/25/21 (31 Days), Curr Read - 16288 Prev Read - 15086, Totaling 1,202 Kwh	
	10/28/21	11	Customer Charge	1 x 13.00 \$13.00
	10/28/21		Usage Charge	600KWH x .12535 \$75.21
	10/28/21		Usage Charge	602KWH x .10093 \$60.76
	10/28/21	13	Energy Efficiency Program Cost	1202KWH x .00045 \$0.54
	10/28/21		Fuel Charge	1202KWH x .00 \$0.00
	10/28/21	14	Franchise Fee	\$149.51 x .02 \$2.99
	10/28/21	15	Polk County Tax	\$149.51 x .01375 \$2.06
	10/28/21		Bolivar City Tax	\$149.51 x .015 \$2.25
			Current Months Charges:	\$156.81
			Billed Charges:	\$156.81
	Location#		For Water Service at 1004 E Sample Place, Anytown, MO, 65613	Rate: WA-Bolivar
	Read for: 68205598		From 09/28/21 to 10/28/21 (30 Days), Curr Read - 34777 Prev Read - 34565, Mult - 10, Totaling 2,120 K Gal	
	10/28/21		Customer Charge	1 x 18.07 \$18.07
	10/28/21	12	Usage Charge	2000GALLONS x .00 \$0.00
	10/28/21		Usage Charge	120GALLONS x .00372 \$0.45
	10/28/21		Polk County Tax	\$18.52 x .01375 \$0.26
	10/28/21		Bolivar City Tax	\$18.52 x .015 \$0.28
		16	Current Months Charges:	\$19.06
		17	Billed Charges:	\$19.06

- 8) 11-digit location number to report outages or to use automated account information by phone.
- 9) Service address - this is important for customers who have multiple accounts.
- 10) Meter number, previous meter read, current meter read, and usage information.
- 11) Liberty service includes a fixed monthly customer charge, no matter how much water or electric is used.
- 12) The usage charge is for kilowatt hours (Kwh), or gallons, used by a customer. For current rates, please visit our website.
- 13) The charge for programs assisting with energy efficiency promotion and education.
- 14) The charge for the difference between fuel and purchased power costs established in the current rate structure and the actual fuel and purchased power costs incurred by the company. This rate changes twice a year. If fuel costs are less than what is established by the current rates, customers will see a credit in the Fuel Charge line. The cost includes no mark-up or profit for the company.
- 15) Taxes, fees and other assessments.
- 16) Total charges for the billing period, per account.
- 17) The amount due from the customer by the due date, for each account.