

LIBERTY UTILITIES

INFORMATION FOR KANSAS CUSTOMERS

SECURITY DEPOSIT

Rules and regulations on file with the Corporation Commission provide that Liberty Utilities may request a security deposit from new customers if the customer has an unsatisfactory credit rating or insufficient prior credit history, the customer has failed to pay an undisputed bill with another utility, or if the customer has interfered with or diverted utility service in an unauthorized manner within the last 5 years. For existing customers, upon 5 days written notice, the Company may require a deposit if the customer has failed to pay an undisputed bill with the utility, or if the customer has interfered with or diverted the service of the Company, or if the customer fails to pay an undisputed bill before the delinquency date for three (3) consecutive months, one of which is at least 30 days in arrears.

The amount of the cash deposit or surety bond for residential or small non-residential customers shall not exceed the amount of a projected average two month's bills. For other customers, the deposit or surety bond shall not exceed the projected largest two month's bills.

A bill is delinquent if payment is not received on or before the date printed on the bill. Post-marked dates on payments made by mail are not a controlling factor. Payments must be actually received by our Company or its agent before the due date on the bill or late payment charges will be assessed. A 2% late charge will be added to the bill if paid after the delinquent date.

Liberty Utilities will provide a ten day written notice before service is disconnected for nonpayment of undisputed bills. Other information pertaining to disconnects is outlined in the Rules and Regulations, which are available for review in Liberty Utilities offices or at the State Corporation Commission, 1500 SW Arrowhead Road, Topeka, KS 66604.

Deposits will be refunded upon termination of service or when customers meet the guidelines for a refund. Residential deposits will be applied to the customer's account when 10 out of the last 12 bills were paid on time. Small non-residential deposits shall be applied when 20 of the last 24 bills were paid on time. Large non-residential deposits will be retained until termination of service.

AUTHORIZED PAYMENT OPTIONS

As a convenience, a self-addressed return payment envelope is provided with each monthly statement so that payment may be mailed directly to a Liberty Utilities payment processing location. Mail is not an authorized payment method and payments will be processed as of the date received at Liberty Utilities.

Bill payments may be accepted at any Liberty Utilities payment facility or at any authorized payment agent as listed below. For more information about Liberty Utilities payment facilities and authorized payment agents, call 1-800-206-2300 or visit www.libertyutilities.com.

Automatic Bank Draft (ACH) is available. For an Auto-Pay bank draft enrollment form, call 1-800-206-2300 or visit www.libertyutilities.com. (No fee)

Liberty Utilities accepts credit card payments through its authorized payment source. Visit www.libertyutilities.com, or contact Liberty Utilities at 1-800-206-2300 for details. A convenience fee per transaction will be charged by the authorized agent.

Making payments through any non-Liberty Utilities authorized payment agent or source, such as an electronic funds transfer payment through a personal banking institution, may result in late or delayed payment processing, late fees and/or disconnect notices.

Authorized Payment facilities or agents:

Liberty Utilities
602 S. Joplin Ave.
Joplin, MO 64801

American Bank
1201 Military Ave.
Baxter Springs, KS 66713

American Bank
901 E. 7th St.
Galena, KS 66739

American Bank
810 E. Maple St.
Columbus, KS 66725

MONTHLY RATES FOR ELECTRICAL SERVICE
STATE OF KANSAS

RESIDENTIAL SERVICE

RG - Available for residential general service	
Customer Charge	\$ 14.25
For the first 600 Kwh used, per Kwh	.06802
Additional Kwh, per Kwh	.06112
RG/Water Heating - Available for residential service with electric water heating	
Customer Charge	\$ 14.25
For the first 600 Kwh used, per Kwh	.06260
Additional Kwh, per Kwh	.06112
RH - Available for total-electric residential service	
Customer Charge	\$ 14.25
All Kwh, per Kwh	.05723

The above charges will be adjusted in an amount provided by the terms and provisions of the Energy Cost Adjustment, Rider ECA.

NON-RESIDENTIAL SERVICE

CB - Available to commercial or industrial customers whose load does not exceed 40 Kw	
Customer Charge	\$ 20.00
The first 700 Kwh, per Kwh	.08913
Additional Kwh, per Kwh	.08263
SH - Available to total-electric commercial or industrial customers whose load does not exceed 40 Kw	
Customer Charge	\$ 20.00
The first 1,000 Kwh, per Kwh	.07686
Additional Kwh, per Kwh	.06963
GP - Available for general power service with demands in excess of 40 Kw	
Demand Charge	
First 40 Kw of Billing Demand, per Kw	\$ 12.80
Next 460 Kw of Billing Demand, per Kw	10.39
All additional Kw of Billing Demand, per Kw	8.15
Energy Charge	
For all Kwh, per Kwh	.0340
PT - Available for commercial or industrial service at transmission voltages	
Demand Charge	
The first 1000 Kw of Billing Demand	\$11,858.75
All additional Kw of Billing Demand, per Kw	5.70
Energy Charge	
For all Kwh, per Kwh	.02100
TEB - Available to commercial or industrial customers for total-electric buildings	
Minimum (First 150 Kwh or less)	\$32.00
Next 9,850 Kwh, per Kwh	.08375
All in addition to 10,000 Kwh, per Kwh	.05935

The above charges will be adjusted in an amount provided by the terms and provisions of the Energy Cost Adjustment, Rider ECA.

PRIVATE OUTDOOR LIGHTING

Standard Lighting - Sodium Vapor			Flood Lighting - Sodium Vapor		
6,000 Lumen	70 Watt	\$ 12.15	27,500 Lumen	250 Watt	\$29.47
16,000 Lumen	150 Watt	17.42	50,000 Lumen	400 Watt	39.52
50,000 Lumen	400 Watt	26.77	140,000 Lumen	1000 Watt	55.22
Standard Lighting - Metal Halide			Flood Lighting - Metal Halide		
12,000 Lumen	175 Watt	\$36.31	12,000 Lumen	175 Watt	\$53.36
20,500 Lumen	250 Watt	26.25	36,000 Lumen	400 Watt	39.67
36,000 Lumen	400 Watt	28.33	110,000 Lumen	1000 Watt	54.16

Additional charges apply for additional facilities such as poles, conductors, transformers, guys and anchors, etc.

The above charges will be adjusted in an amount provided by the terms and provisions of the Energy Cost Adjustment, Rider ECA.