



Low-Income Home Energy Assistance Program (LIHEAP)

What is LIHEAP?

LIHEAP helps low-income families pay their energy bills during times of hardship. It can help cover your heating or cooling costs, and may even help with emergency services such as:

- Emergency lodging
- Replacing or repairing a furnace or central air
- Wood stoves
- Window air conditioners
- Blankets

How does it work?

LIHEAP can help in two ways:

The Energy Assistance Program provides a one-time payment for one fuel type for your heating or cooling cost from October-September. The payment amount is based on your household size, household income, and the type of energy source used in the home.

The Energy Crisis Intervention Program (ECIP) pays or provides services (i.e. blankets, emergency lodging, heating or cooling unit repairs, etc.) up to the amount needed for an emergency. Winter ECIP is available November through May (\$1600 maximum benefit) based on funding. Summer ECIP is available June through September (\$1200 maximum benefit) based on funding.

How do I apply?

Apply online at mydss.mo.gov/utility-assistance/liheap or call **855-373-4636** to ask a team member to mail you an application.

You will need to submit your completed application to your local contract agency listed on the last page of the LIHEAP application.

Income Guidelines

Household Size	Monthly Income	Yearly Income
1	\$2,370	\$28,440
2	\$3,099	\$37,188
3	\$3,829	\$45,948
4	\$4,558	\$54,696
5	\$5,287	\$63,444
6	\$6,016	\$72,192

For household sizes over 6, add \$128 to the maximum monthly income for each household member.

Questions?

Chat with us at myDSS.mo.gov or visit tinyurl.com/mo-contractedagencies to find your local contracted agency's contact information



Discrimination & Civil Rights

HHS provides federal financial assistance for many programs to enhance health and well-being, including TANF, Head Start, the Low Income Home Energy Assistance Program (LIHEAP), and others. If you believe that you have been discriminated against because of your race, color, national origin, disability, age, sex (including pregnancy, sexual orientation, and gender identity), or religion in programs or activities that HHS directly operates or to which HHS provides federal financial assistance, you may file a complaint with the Office for Civil Rights (OCR) for yourself or for someone else.

To file a complaint of discrimination for yourself or someone else regarding a program receiving federal financial assistance through HHS, complete the form on line through OCR's Complaint Portal at <https://ocrportal.hhs.gov/ocr/>. You may also contact OCR via mail at: Centralized Case Management Operations, U.S. Department of Health and Human Services, 200 Independence Avenue, S.W., Room 509F HHH Bldg., Washington, D.C. 20201; fax: (202) 619-3818; or email: OCRmail@hhs.gov. For faster processing, we encourage you to use the OCR online portal to file complaints rather than filing via mail. Persons who need assistance with filing a civil rights complaint can email OCR at OCRmail@hhs.gov or call OCR toll-free at **1-800-368-1019**, TDD 1-800-537-7697. For persons who are deaf, hard of hearing, or have speech difficulties, please dial 7-1-1 to access telecommunications relay services. We also provide alternative formats (such as Braille and large print), auxiliary aids and language assistance services free of charge for filing a complaint.

The Missouri Department of Social Services is an equal opportunity provider.