



Dec. 16, 2025: Important information for water customers in Rockaway Beach, Mo.

Due to water system repairs, an outage is scheduled for Wednesday, Dec. 17, that will affect around 270 customers in our Venice on the Lake system in Rockaway Beach, Missouri. A map of the impacted area is below.

Repairs are scheduled to begin around 8:30 a.m. and are expected to be completed by 2 p.m. Please expect disruptions to your water service during this period. Keep all faucets off during this period to prevent flooding of your home when service returns.

Once it is restored, a precautionary, voluntary boil advisory will be in effect until further notice. This will allow for a required bacterial test to ensure the system is safe. Customers are encouraged to follow the safety guidelines below.

During a boil advisory, it is recommended that customers:

- Boil water vigorously for three minutes prior to use for cooking or drinking.
- Let water cool sufficiently before drinking.
- Disinfect food contact surfaces (dishes) by immersing them for at least one minute in clean tap water that contains one teaspoon of unscented household bleach per gallon of water.
- Dispose of ice cubes and remake with water that has been boiled.
- Water used for bathing does not need to be boiled.

