November 13, 2026: Attention Valley View Road water customers in Bolivar, Mo.

Due to a water main break, customers along Valley View Road (see map below) in Bolivar, Missouri, have experienced a low-pressure event. The affected customers will be under a precautionary voluntary boil advisory. The advisory will allow for a required bacterial test to ensure the system is safe. Customers are encouraged to follow the safety guidelines below.

During a boil advisory, it is recommended that customers:

- Boil water vigorously for three minutes prior to use for cooking or drinking.
- Let water cool sufficiently before drinking.
- Disinfect food contact surfaces (dishes) by immersing them for at least one minute in clean tap water that contains one teaspoon of unscented household bleach per gallon of water.
- Dispose of ice cubes and remake with water that has been boiled.

