



3:30 p.m. Wednesday, Oct. 22, 2025: Update – Precautionary advisory lifted for water customers in Midland/Clever area

The precautionary, voluntary boil advisory has been lifted. It is also no longer necessary to voluntarily conserve water. You may resume normal water use. Water samples tested from the affected area confirm that the water meets all federal and state regulatory standards for drinking water. Thank you.

10:15 a.m. Tuesday, Oct. 21: Update – Attention Liberty water customers in the Midland/Clever area:

Good morning. Water service has been restored. Thank you for your patience. Crews are completing some additional work so that the system can operate efficiently and at full capacity.

PLEASE NOTE: While this work is underway, we ask customers to voluntarily conserve water until further notice. This will help to ensure the water tank remains at capacity to serve customers. The system is also under a precautionary, voluntary boil advisory until further notice. See the details in the post below for actions you can take during a precautionary boil advisory.

Below are some tips for water conservation:

- Avoid water-intensive activities like washing dishes, using the dishwater, doing laundry
- Take shorter showers
- Turn off the faucet when brushing your teeth
- Keep a jug of water in the refrigerator instead of using the tap

Bottled water is still available at the well site. Please private message us if you are homebound and need water delivered to your home.

7:30 p.m. Monday, Oct. 20, 2025: Attention Liberty water customers in the Midland/Clever area

Good news! Crews have completed repairs to the well. Once the tank fills, water service will be restored. This process takes several hours. Thank you for your patience.

As a reminder, once water pressure has been restored, a voluntary, precautionary boil advisory will be in effect until further notice. This will allow for a required bacterial test to ensure the system is safe. We typically receive test results within 2-3 business days. Customers are encouraged to follow the safety guidelines below.

During a boil advisory, it is recommended that customers:

- Boil water vigorously for three minutes prior to use for cooking or drinking. Let water cool sufficiently before drinking.
- Disinfect food contact surfaces (dishes) by immersing them for at least one minute in clean tap water that contains one teaspoon of unscented household bleach per gallon of water.
- Dispose of ice cubes and remake with water that has been boiled.
- Water used for bathing does not need to be boiled.

If you have questions or a water emergency, please call 1-800-206-2300.

Learn more at: <https://central.libertyutilities.com/all/residential/safety/boil-advisories.html>

12:30 p.m. Monday, Oct. 20, 2025: An update for Liberty water customers in the Midland/Clever service area

Crews are on scene assessing the damage – likely caused by a lightning strike during this weekend's:30 storms – and have begun repairs. Liberty team members also continue to distribute water to impacted customers at the well site, 142 Evergreen Circle.

We currently expect to have repairs completed by this evening. Once water service is restored, a voluntary, precautionary boil advisory will be in effect until further notice. See details regarding steps to take during a boil advisory below.

Sunday, Oct. 19, 2025: Attention Liberty water customers in the Midland/Clever service area

We have experienced a pump issue at the well serving customers in this area, resulting in no water pressure. A water technician assessed the well, and the damage requires additional contractors who will be on site first thing tomorrow morning. We do not yet have an estimated restoration time. We will provide additional details when we know more.

To assist customers, we will distribute bottled water tomorrow morning (Monday, Oct. 20) from 8 to 10 a.m. at the well site, 142 Evergreen Circle.

Once service is restored, a voluntary, precautionary boil advisory will be in effect until further notice. This will allow for a required bacterial test to ensure the system is safe. We typically receive test results within 2-3 business days. Customers are encouraged to follow the safety guidelines below.

During a boil advisory, it is recommended that customers:

- Boil water vigorously for three minutes prior to use for cooking or drinking. Let water cool sufficiently before drinking.
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Please watch this page for updates.