



September 21, 2026: Attention Venice on the Lake water customers in Rockaway Beach, Mo.

We are currently making repairs to a main break that has affected water customers on our Venice on the Lake system in Rockaway Beach, Missouri (see map below). Once repairs have been completed, customers on that system will be under a precautionary voluntary boil advisory. The advisory will allow for a required bacterial test to ensure the system is safe. Customers are encouraged to follow the safety guidelines below.

During a boil advisory, it is recommended that customers:

- Boil water vigorously for three minutes prior to use for cooking or drinking.
- Let water cool sufficiently before drinking.
- Disinfect food contact surfaces (dishes) by immersing them for at least one minute in clean tap water that contains one teaspoon of unscented household bleach per gallon of water.
- Dispose of ice cubes and remake with water that has been boiled.

