



Date Mailed: 04/28/21

1 Account Number: XXXXXX-XX-X



TOTAL AMOUNT DUE

Due after 5/18/2021, add late fee of
After 5/18/2021, Pay

\$98.37

\$1.48

\$99.85

TOTAL AMOUNT ENCLOSED

\$ _____

2 SAMPLE OKLAHOMA TE CUSTOMER
803 SAMPLE ST
ANYTOWN, OK 74339

3 Remit to:
LIBERTY
PO BOX 650689
DALLAS, TX 75265-0689

1529652653000000590000000059899

To speak to a Liberty Customer Service Representative or to pay your bill by phone, please dial 1-800-206-2300

Liberty (www.libertyutilities.com)
602 S Joplin Avenue
Joplin, MO 64801-2337

4 Account Number: XXXXXX-XX-X

Summary as of 04/27/2021:

5	Previous Bill	03/25/2021	\$75.00
	Payment Received		(\$75.00) Thank you
	Balance Forward		\$0.00
	Electric	XXXXXX-XX-X	\$98.37 ***

6 **TOTAL AMOUNT DUE** **\$98.37**

*** see Account Detail following message(s).

7 If you have a question or problem with billing or service or need help managing your charges with a delayed payment agreement, we welcome your call.

Historical usage information is available at no charge, upon request.

To use Liberty automated account information by phone, use the 11-digit location number on the back of your statement.

Pay your bill with a credit or debit card by phone by simply calling 800-206-2300. Pay your bill online at www.libertyutilities.com.

Choose the Pay Your Bill option and select Make Payment.

When making a payment, use the nine-digit account number on the front of your statement.

To report an electric outage, use the 11-digit location number on the back of your statement.

Project Help - - - Neighbors Helping Neighbors

- 1) Nine-digit account number needed to make a payment.
- 2) Customer and billing location information.
- 3) Company mailing address to remit payment. Information on additional payment methods can be found on the company website, www.libertyutilities.com.
- 4) Customer account number.
- 5) Previous balance, recent payments, and remaining balance.
- 6) Total amount due for current month – detailed explanation on customer charges can be found on the back of the bill.
- 7) This area has important messages from the company.

Account Detail

8	Location # XXXXXX-XX-XX For Electric Service at 803 Sample Street, Anytown, OK, 74339	Rate: RH-Residential Total Elec
9	Read for: 12345678 From 03/25/21 to 04/24/21 (30 Days), Curr Read - 2000 Prev Read - 1000, Totaling 1,000 KWH	
10	4/26/21 Customer Charge	1 x 12.50 \$12.50
11	4/26/21 Usage Charge	1000KWH x .05736 \$57.36
	4/26/21 Fuel Charge	1000KWH x .024518 \$24.52
12	4/26/21 SWPP Transmission Charge	1000KWH x .0006 \$0.60
13	4/26/21 Franchise Fee	\$94.98 x .04 \$3.80
14	4/26/21 Tax Credit Rider	1000KWH x .00595 \$5.95 CR
15	4/26/21 Annual Assessment Fee	1 x .26 \$0.26
	4/26/21 Ottawa County Tax	\$99.04 x .0135 \$1.33
	4/26/21 Commerce City Tax	\$99.04 x .04 \$3.95
16	Current Months Charges	\$98.37
17	Billed Charges:	\$98.37

- 8) Service address - this is important for customers who have multiple accounts with Liberty.
- 9) Meter number, previous meter read, current meter read, and usage information.
- 10) Liberty service includes a fixed monthly customer charge, no matter how much electricity is used.
- 11) The usage charge is for the kilowatt hours (KWH) used by a customer. The charge for the summer season, June 16 through September 16, is \$0.07673 for the first 600 KWH and \$0.08109 for each KWH thereafter. The charge for the first 600 KWH used by a customer is \$0.07591 and \$0.06402 for each KWH thereafter in the winter season – September 17 through June 15.
- 12) This charge covers the amount paid by the company to the Southwest Power Pool for the use of their transmission right-of-ways and the delivery of electricity to your home.
- 13) A contractual fee required for the company to use the city public right-of-ways.
- 14) The credit based on the Tax Cuts and Jobs Act tax reform of 2017.
- 15) Taxes, fees, and other assessments.
- 16) Total charges for the billing period.
- 17) The amount due from the customer by the due date.